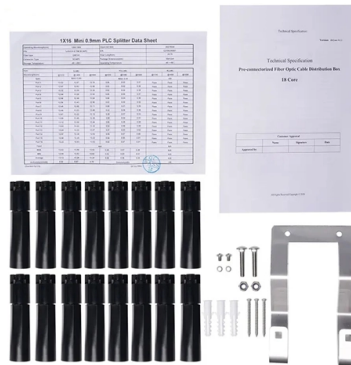


China Unicom fiber optic router cannot access the internet



Article Overview

If your China Unicom fiber optic router has no internet connection, the issue can often be resolved by checking connections, verifying network settings, and restarting the router.

Step 1: Check Physical Connections

Ensure that your router is properly connected to the power source and the fiber optic line from China Unicom. Verify that the Ethernet cable connecting your computer to the router is securely plugged into a LAN port, and that the WAN port is connected to the fiber modem if separate. Inspect cables for damage or loose connections.

Step 2: Verify Router LEDs

- Power LED: Should be on. If not, check the power supply.
- System LED: Should blink steadily once per second. If not, reboot the router.
- WAN LED: Indicates internet connectivity. If off, the router is not receiving a signal from the ISP.
- LAN LED: Should light up when a device is connected via Ethernet.

Step 3: Restart the Router and Modem

Unplug the router and modem from the power source, wait 10-30 seconds, then plug them back in. Allow 3-5 minutes for the connection to re-establish. This simple rest...

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Login Steps Connect to Unicom Wi-Fi. Go to 192.168.1.1. Flip your router over and find the sticker labeled "Web User" or "Login".

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If you've purchased a ZTE router from China Unicom and need to configure it to connect to the Internet, don't worry;

Contact Us

For more information, pricing, or custom solutions, please contact us:

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Phone: +27 82 914 3675

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